



RevCare Warranty and Service Program



OVERVIEW

Revcord announces its RevCare Warranty and Software program. Revcord continues to revolutionize the voice logging industry with an unprecedented 3 year next business day parts service and 3 year support program for all of its products to EVARs and Authorized Dealers.

PROGRAM DETAILS

1. 30-day satisfaction guaranteed return policy
2. Three-year limited hardware warranty with next business day parts service if received prior to 2pm CST
3. Three-year hardware and software technical phone support
4. Three-years of complimentary Revcord software upgrades on analog and digital systems (does not include VoIP software)
5. Unlimited availability to released software patches that address miscellaneous bugs and fixes on analog and digital systems (does not include VoIP software)
6. All warranty claims must be made by an Authorized Revcord Dealer

30 Day Return Policy In Detail

Beginning with all purchases on or after April 1, 2008 by Authorized Revcord Dealers, a 30-day satisfaction guaranteed return policy will be in effect. This 30-day period begins on the date an Authorized Dealer receives a system. If the Authorized Dealer or a customer of such dealer is unsatisfied with the newly purchased Revcord system for any reason, the Dealer needs only to call Revcord and request a RMA number authorizing the return shipment. Shipping costs associated with the return will be handled by Revcord. A proof of purchase will be required prior to release of the RMA number. The Revcord System must be received in original shipping materials and must have no damage or neglect (including acts of God).